## How to Clear Your Microsoft Teams Cache Files

1. In the Windows taskbar, right click on the Teams icon at the bottom and select Quit Teams.



2. In the "Type here to search" field in the bottom right-hand corner of Windows, paste this path and press enter: C:\Users\%username%\AppData\Local\Packages\

$\leftarrow$ $\rightarrow$ $\checkmark$ $\uparrow$ $\blacksquare$ $\Rightarrow$ This PC $\Rightarrow$ OSDisk (C:) $\Rightarrow$ Us	ers > · · · · · AppData > Local > Packages		~ Ū
	Name	Date modified	Туре
📌 Quick access	1527c705-839a-4832-9118-54d4Bd6a0c89	6/8/2021 1:54 AM	File folder
OneDrive - Commonwealth of Kentucky	ActiveSync	6/8/2021 1:52 AM	File folder
💻 This PC	AD2F1837.HPPrinterControl_v10z8vjag6ke6	11/29/2023 4:26 AM	File folder
3D Objects	adobe.acrobatreaderdc.protectedmode	6/21/2021 7:22 AM	File folder
	AdobeAcrobatReaderCoreApp_pc75e8sa	10/20/2023 1:33 AM	File folder
Desktop	📙 AppUp.IntelGraphicsControlPanel_8j3eq9	6/8/2021 1:54 AM	File folder
🟥 Documents	AppUp.IntelGraphicsExperience_8j3eq9e	11/28/2022 7:42 AM	File folder
🖶 Downloads	c5e2524a-ea46-4f67-841f-6a9465d9d515	6/8/2021 1:54 AM	File folder
EMAIL	chrome.sandbox.xrdevice1592b9e5ca3a7	6/8/2021 1:52 AM	File folder
Music	cr.sb.cdm1592b9e5ca3a746b5ee74113ea9	2/14/2023 1:15 PM	File folder
Pictures	cr.sb.cdmf5200eafd3ad904629cbb0f87a7	6/9/2023 7:52 AM	File folder
Videor	cr.sb.odm1592B9E5CA3A746B5EE74113E	10/21/2024 2:09 PM	File folder
Videos	cr.sb.prnc1592b9e5ca3a746b5ee74113ea9	6/21/2024 1:47 PM	File folder
CSDisk (C:)	E2A4F912-2574-4A75-9BB0-0D023378592	6/8/2021 1:54 AM	File folder

## 3. Delete folder "MSTeams\_8wekyb3d8bbwe"

Microsoft.ZuneVideo_8wekyb3d8bbwe	6/8/2021 1:54 AM	File folder
MicrosoftCorporationII.QuickAssist_8wekyb3d8bbwe	5/3/2022 2:31 PM	File folder
MicrosoftWindows.Client.CBS_cw5n1h2txyewy	6/8/2021 7:03 AM	File folder
MicrosoftWindows.UndockedDevKit_cw5n1h2txyewy	6/8/2021 7:03 AM	File folder
MSTeams_8wekyb3d8bbwe	1/24/2025 8:17 AM	File folder
NcsiUwpApp_8wekyb3d8bbwe	6/8/2021 7:20 AM	File folder
oice_16_974fa576_32c1d314_1ac5	7/12/2021 3:40 PM	File folder
oice_16_974fa576_32c1d314_1b69	6/8/2021 1:52 AM	File folder
oice_16_974fa576_32c1d314_1e8c	6/29/2021 2:39 PM	File folder
oice_16_974fa576_32c1d314_2aa3	6/8/2021 1:52 AM	File folder
oice_16_974fa576_32c1d314_2c5d	6/8/2021 1:52 AM	File folder

4. Restart Teams