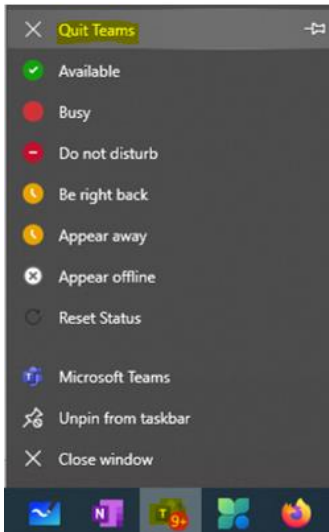
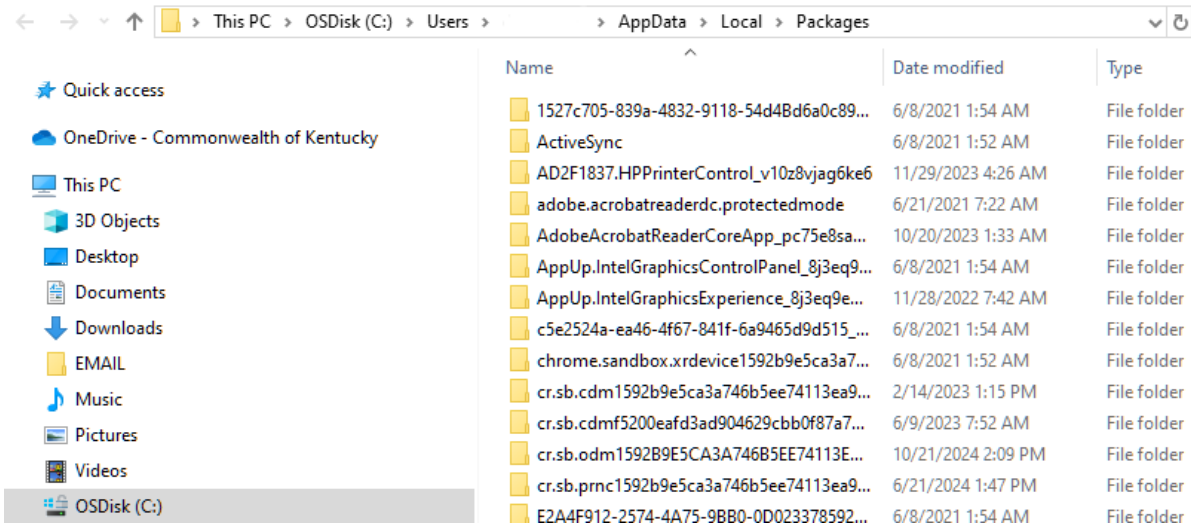


How to Clear Your Microsoft Teams Cache Files

1. In the Windows taskbar, right click on the Teams icon at the bottom and select Quit Teams.



2. In the “Type here to search” field in the bottom right-hand corner of Windows, paste this path and press enter: `C:\Users\%username%\AppData\Local\Packages\`



3. Delete folder “MSTeams_8wekyb3d8bbwe”

Microsoft.ZuneVideo_8wekyb3d8bbwe	6/8/2021 1:54 AM	File folder
MicrosoftCorporationII.QuickAssist_8wekyb3d8bbwe	5/3/2022 2:31 PM	File folder
MicrosoftWindows.Client.CBS_cw5n1h2txyewy	6/8/2021 7:03 AM	File folder
MicrosoftWindows.UndockedDevKit_cw5n1h2txyewy	6/8/2021 7:03 AM	File folder
MSTeams_8wekyb3d8bbwe	1/24/2025 8:17 AM	File folder
NcsiUwpApp_8wekyb3d8bbwe	6/8/2021 7:20 AM	File folder
oice_16_974fa576_32c1d314_1ac5	7/12/2021 3:40 PM	File folder
oice_16_974fa576_32c1d314_1b69	6/8/2021 1:52 AM	File folder
oice_16_974fa576_32c1d314_1e8c	6/29/2021 2:39 PM	File folder
oice_16_974fa576_32c1d314_2aa3	6/8/2021 1:52 AM	File folder
oice_16_974fa576_32c1d314_2c5d	6/8/2021 1:52 AM	File folder

4. Restart Teams